

Privacy Policy & SMS Terms – Lighthouse Homes and Property Services LLC

Website: www.lighthousehomesnv.com

At **Lighthouse Homes and Property Services LLC** (“we,” “us,” or “our”), your privacy and communication preferences are very important to us. This document explains how we collect, use, and share your personal information, including SMS communications.

1. Information We Collect

We may collect personal information including:

- **Contact Information:** Name, email address, phone number, mailing address.
- **Property Information:** Address, unit details, lease information.
- **Financial Information:** Payment details, bank account information (for transactions or deposits).
- **Communication Information:** SMS, email, and other communication preferences.

We collect this information when you:

- Fill out online forms on our website,
 - Submit inquiries or applications,
 - Opt in for SMS communications,
 - Engage with our services in any other way.
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2. How We Use Personal Information

We use your information to:

- Respond to inquiries and provide property management or real estate services,
 - Process payments, deposits, or fees,
 - Send important notifications about your property or account,
 - Send marketing communications if you have provided consent,
 - Comply with legal or regulatory obligations.
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3. Sharing Personal Information

We **do not sell your personal information**. Personal information may only be shared with:

- Service providers performing functions on our behalf (e.g., payment processors, maintenance vendors),
- Government or regulatory authorities as required by law,
- Other parties only with your explicit consent.

SMS consent is NOT shared with third parties or affiliates.

4. SMS Terms of Service

By opting into SMS communications from a web form, mobile device, or any other medium, you are agreeing to receive SMS messages from **Lighthouse Homes and Property Services LLC**.

Types of Messages You May Receive:

- Appointment reminders
- Order or service updates
- Account notifications

- Property management communications
- Other notifications related to services you requested

Message Frequency:

- Frequency may vary depending on your interactions with our services.

Message & Data Rates:

- Standard message and data rates **may apply** according to your mobile carrier.

Opt-Out / Help:

- To stop receiving messages at any time, **reply STOP** to any SMS message.
 - For assistance or questions, **reply HELP** or visit our website:
<https://www.lighthousehomesnv.com/>
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5. Accessibility of This Policy

- This Privacy Policy and SMS Terms are available online at:
<https://www.lighthousehomesnv.com/privacy>
 - Links to this policy will be included on all web forms near any request for consent (including SMS).
 - A link to this policy is also included in the footer of every page of our website for easy access.
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6. Your Rights

You have the right to:

- Review the personal information we hold about you,

- Request correction of inaccurate information,
 - Opt out of marketing communications (including SMS),
 - Request deletion of personal information in accordance with applicable laws.
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7. Contact Us

For questions or concerns regarding this policy or how we handle your personal information, please contact:

Lighthouse Homes and Property Services LLC

Phone: 702-831-4647

Email: admin@lighthousehomesllc.com

Website: www.lighthousehomesnv.com